



Please Fax completed forms to:

CSI Pharmacy
811 N. Kings Highway
Wake Village, Texas 75501
Fax: 1-870-772-0214

Client Satisfaction Survey

Date:

Please rate the Pharmacy performance based on the below scale.

1= Very Poor 2=Poor 3=Fair 4=Good 5=Very Good

Survey Questions

- | | | | | | | |
|---|---|---|---|---|---|---|
| 1 | The Pharmacy was easy to get in touch with by phone. | 1 | 2 | 3 | 4 | 5 |
| 2 | The person that you spoke with was polite and made an effort to assist you. | 1 | 2 | 3 | 4 | 5 |
| 3 | The Pharmacy was able to answer all questions promptly. | 1 | 2 | 3 | 4 | 5 |
| 4 | The scheduling of the patient's medication order was timely. | 1 | 2 | 3 | 4 | 5 |
| 5 | Please rate your overall experience. | 1 | 2 | 3 | 4 | 5 |

For CSI Pharmacy office use only. _____%
Overall Client Satisfaction Rating

Add comments here to help us find ways to better serve you. (Optional)

Comments:

Optional:

Name:

Organization:

Phone Number:

Would you like to receive a call back regarding additional comments? Yes/No

