

# Accessibility

Last Update: July 1, 2024

## CSI Web Accessibility & Non-discrimination.

**CSI SPECIALTY PHARMACY STRIVES FOR THE CONTENT OF OUR WEBSITE TO BE ACCESSIBLE FOR ALL INDIVIDUALS, REGARDLESS OF ABILITY.**

### Accessibility Statement

In order to assure that the CSI Specialty Pharmacy website is an accessible experience for all, we follow the Web Content Accessibility Guidelines (WCAG) 2.0, which provide website standards that are both user-friendly and accessible for individuals with disabilities.

WCAG 2.0 guidelines include three tiers of accessibility: A, AA and AAA. The CSI Specialty Pharmacy website follows AA standards.

At CSI Specialty Pharmacy, we strongly believe in making our website accessible for all users and feel we've achieved this through AA standards set by WCAG 2.0. On a continual basis, we are monitoring the changes on our website to maintain these standards. However, if you experience any problems with our website, please do not hesitate to contact us at the information below.

Email Tiffany Jones at [tiffany.jones@csipharmacy.com](mailto:tiffany.jones@csipharmacy.com).

Call CSI Specialty Pharmacy at +1 833-569-1005.

### Non-discrimination Statement

CSI Pharmacy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CSI Pharmacy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CSI Pharmacy provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats).

CSI Pharmacy provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Tiffany Jones.

If you believe that CSI Pharmacy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Tiffany Jones.

You may file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Tiffany Jones is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
(800) 368-1019  
(800) 537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-808-9008 (TTY : 711) 。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-808-9008 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-808-9008 (TTY: 711)번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-808-9008 (телетайп: 711).

برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن، اللغة اذكر تتحدث كنت إذا: ملحوظة 1-888- 711-1 -808 (والبك م الصم هات ف رقم) 9008:

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-808-9008 (TTY: 711).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008 (ATS : 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-808-9008 (TTY: 711).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-808-9008 (TTY: 711).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-808-9008 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808- 9008 (TTY: 711).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます 1-888-808-9008 (TTY: 711) まで、お電話にてご連絡ください。

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما بگنیرد 1-888-808-9008 (TTY: 711) تا. باشد می فراهم (TTY: 711) تماس